

Declaration of Warranty

SaVeri Singapore Pte Ltd guarantees that the SaVeri ®-branded products, packed in the original carton ("SaVeri ®Product"), will perform in accordance with accepted industry standards when used in normal condition and in accordance with SaVeri Singapore Pte Ltd published guidelines

The warranty covers defects of construction, production and faulty workmanship for a period of ONE (1) YEAR.

The warranty is valid from the date of delivery to the first owner ("Warranty Period").

SaVeri Singapore Pte. Ltd published guidelines include, but are not limited to information stated in material specifications, user manuals and maintenance guidelines.

SaVeri Singapore Pte Ltd is not responsible for damage arising from failure to follow instructions relating to the SaVeri ® product's use, maintenance guideline and user manuals.

1. This declaration does not affect any right and obligation from the Buyer to the Seller and reverse agreed in the sales contract.
2. The warranty declaration of Saveri Singapore Pte Ltd is valid insofar it is not against the current national law of guarantees.
3. SaVeri Singapore Pte Ltd grant a product warranty for Saveri® products, confirmed in individual Order Confirmation or accepted Purchase Order. Warranty period is starting with the date of transfer of ownership.
4. With the claim, the original purchase agreement or the invoice has to be shown
5. In case of any claim, which is included in the coverage, SaVeri Singapore Pte Ltd keeps its right to repair or replace the product or issue a credit note.
6. In case of an entitled claim, the replacement will be sent carriage free.
7. In order to ensure, that the claim is entitled, a written notice has to be sent immediately after the damage occur. Use only the contact e-mail, stated in article 16.
8. The detailed description of the problem, an overview photo as well as a detailed photo is required for the evaluation. (overview photo taken of a distance of 2-3-meter; detailed photo 0.50-0.70-meter distance)
9. In case of transport damage, the original carton needs to be stored until the claim is approved. The damage notice given to the carrier has to be submitted.
10. We grant warranty and product liability for 1 year in correspondence with
 - a) our material information
 - b) our assembling instructions
 - c) our take care information
11. This Warranty does not apply:
 - a) to the protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship
 - b) to cosmetic damage, including but not limited to scratches, color variation
 - c) to damage caused by the wrong use with another product/plant
 - d) to damage caused by accident, abuse, misuse or other external cause

- e) to damage caused by using the product outside SaVeri Singapore Pte Ltd published guidelines and product description
 - f) to a product that has been modified to alter functionality or capability without the written permission of SaVeri Singapore Pte Ltd
 - g) project-based use of furniture intended for private use
 - h) to any commitments made by other parties
 - i) to defects caused by normal wear and tear or otherwise due to the normal aging of the product
 - j) if the product ID number and or the Saveri® imprint/logo has been removed or defaced from the SaVeri® product
 - k) Warping or movement of wood materials due to natural conditions such as humidity
 - l) Natural characteristics of natural materials such as reclaimed wood and are not considered defects: Stretch marks, variation in grain / pattern, and knots are typical examples
 - m) damage cause by transport and claimed later than 3 days after receipt
 - n) damage through force majeure or any other reason out of SaVeri Singapore Pte Ltd responsibility
12. We grant only this warranty to our direct buyer (first owner) of the product. The warranty cannot be transferred further.
13. Warrantees do not extent the warranty period
14. Additional terms apply, if the first owner is the end-user of the product.

15. Limitation of liability

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, SAVERI IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY.

16. Place of jurisdiction is Singapore
17. Governing law of Singapore applies
18. Contact for claims: customerservice@saveri.de

General Information - Warning -

We recommend that the following information are displayed for all end-user of the item:

- a. Use the product only for its purpose, do not misuse in any kind.
 - Columns cannot be used as any kind of furniture.
 - Planters cannot be used as any kind of furniture.
 - Tables, stools, benches, chairs can be used only in the capacity of its feature.
- b. Do not let children play with the products.
- c. Follow strictly the instruction of assembling manuals.
- d. Use only original Saveri® hardware
- e. Use Saveri ® Protection Spray and Saveri ® Wax for maintenance
- f. Follow the instruction of the Care information.
- g. Check all products regularly. In case you have any doubt in its function, do not use it.
- h. For planters, ensure that the drainage hole is open and the water can flow off.
- i. Place all items on an even surface.
- j. Never stand on any item.
- k. Never sit on any table top.
- l. The products are not suitable for any kind of cooking or BBQ function
- m. Use always coasters to protect the table surface
- n. Be aware that the product is handmade. Variation in color, dimension and weight are in the nature and do not cause a product claim therefore.
- o. Small light or dark spots are in the nature of the product and do not affect the quality.
- p. Concrete is a living material. Small hair-cracks can appear but do not affect the quality of the product.
- q. The original color will vain after a time. Please read our take care information how to protect the surface.